

Our Vision: To become a leading electoral management institution in the Pacific region tha conducts free, fair and inclusive elections and referendums

*Our Mission:* Strengthening our partnership with key stakeholders to implement robust voting and electoral systems that mirrors international best practices in accordance with the law and serving the people of Samoa to the highest standards envisioned in our Service Charter

# JOB DESCRIPTION MASS REGISTRATION FIELD ASSISTANT (PART TIME)

MASS REGISTRATION FIELD ASSISTANT (PART TIME)				
VALUES OF THE OFFICE OF THE ELECTORAL COMMISSION				
Acting <b>Honestly</b> , being truthful and abiding by laws of Samoa	Providing <b>Impart</b> without fear or fav decisions on merit	our and making	Serving the people well through faithful <b>Services</b> to the Government	
Treating the people, the Government, colleagues with courtesy and Respect	an open way being	<b>Transparency &amp; Accountability</b> Taking actions and making decisions in n open way being able to explain the reason for actions taken and taking esponsibility for those actions		
Maintain Independence in decision making and action			Effective and efficiency – achieving good results for Samoa in an economical way	
DIVISIONAL PURPOSE				
To optimize voter registration opportunities to achieve an accurate, comprehensive and up to date national voters' roll				
JOB DETAIL SUMMARY				
Position FIELD ASSISTANTS (PART TIME OFFICERS)			TIME OFFICERS)	
<b>Position Code</b>	EV000051	EV000051		
Division	Registration S	Registration Services		
Grade	A3/L3			
Salary Min: \$7,453				
Responsible to				
Responsible for	Assist the Mass Registration process			
		<i>S</i> 1		
Number of Staff holding this pos	t 20			
Number of staff supervised	0			
KEY RESULT AREAS				
Registration of Eligible	Voters	ters Credible Electoral Roll		
RESPONSIBILITIES AND DUTIES				

## **Registration Process**

- 1. Politely serve members of the public coming to register and inquiry about electoral matters
- 2. Assess and analyse information provided as supporting documents for members of the public coming in:
  - a. To register
  - b. Amend and update information
- 3. Assist voter in completing Registration Forms
- 4. Ensure supporting documents are correct, in order and attached to the correct Voter Registration Form.
- 5. Enter information of voters in the Electoral Management System (EMS) and ensure consistency of information enter in the EMS with the information in the Registration Form

6. Any other duties as directed from time to time.

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JOB COMPETENCIES / SELECTION CRITERIA				
<u>MERIT</u>	JOB COMPETENCIES	<b>DESCRIPTOR</b>		

#### **SKILLS & ABILITIES**

**Interviewing Skills** - Ability to explain the registration and voting eligibility for the understanding of voters.

Customer Service Skills - Ability to serve customers with patience and politeness.

**Communication & Presentation Skills -** Ability to communicate with customers in both English and Samoan.

**Computer Skills** - Must be computer literate, ability to type 50 wpm

**Attention to Details** - Ability to focus on all areas of the registration process ensuring information on the Registration Form matches the information on the EMS.

## PERSONAL ATTRIBUTES

**Honesty** - Acting honestly, being truthful and abiding by the laws of OEC;

**Impartiality** - Providing impartial advice, acting without fear or favour, and making decisions on their merits;

**Service** - Serving the people well, through faithful service to the Government;

**Respect** - Treating the people, Government and colleagues with courtesy and respect;

**Transparency** -Taking actions and making decisions in an open way;

**Accountability** - Being able to explain the reason for actions taken, and taking responsibility for those actions;

Efficiency & Effectiveness - Achieving good results for OEC in an economical way

Commitment & Results driven - Desire to achieve results on a timely manner

#### **EXPERIENCE**

Experience in community fieldwork, good customer service and elections;

Good knowledge and understanding of OEC Legislations.

### **QUALIFICATIONS**

Minimum qualification of a Tertiary Certificate in relevant field;